

INSURANCE OMBUDSMAN LIST

In the event you are dissatisfied with the response provided by us, you may approach the Insurance Ombudsman in your region. The details of the existing offices of the Insurance Ombudsman are provided herein. You are requested to refer to the IRDAI website at "www.irdai.gov.in" for the updated details.

| City | Address | Contact Details | Areas of Jurisdiction |
|---------------------|---|---|---|
| AHMEDABAD | Office of the Insurance Ombudsman, Jeevan Prakash Building, 6th Floor, Tilak Marg, Relief Road, Ahmedabad - 380 001 | Tel.: - 079-25501201/02/05/06 Email: - bimalokpal.ahmedabad@ecoi.co.in | State of Gujarat and Union Territories of Dadra & Nagar Haveli and Daman and Diu |
| BENGALURU | Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No.57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru-560 078 | Tel.: - 080-26652048 / 26652049 Email: - bimalokpal.bengaluru@ecoi.co.in | Karnataka |
| BHOPAL | Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal - 462 033 | Tel.: - 0755-2769201/202 Fax: - 0755-2769203 Email: - bimalokpalbhopal@ecoi.co.in | States of Madhya Pradesh and Chattisgarh. |
| BHUBANESHWAR | Office of the Insurance Ombudsman, 62, Forest park, Bhubaneswar - 751 009. | Tel.: - 0674-2596461 / 2596455 Fax: - 0674-2596429 Email: - bimalokpal.bhubaneswar@ecoi.co.in | State of Orissa. |
| CHANDIGARH | Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 - D, Chandigarh - 160 017. | Tel.: - 0172-2706196/5861 / 2706468 Fax: - 0172-2708274 Email: - bimalokpal.chandigarh@ecoi.co.in | States of Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir and Union territory of Chandigarh |
| CHENNAI | Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet, CHENNAI - 600 018. | Tel.: - 044-24333668 / 24335284 Fax: - 044-24333664 Email: - bimalokpal.chennai@ecoi.co.in | State of Tamil Nadu and Union Territories - Pondicherry Town and Karaikal (which are part of Union Territory of Pondicherry) |
| DELHI | Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi - 110 002. | Tel.: - 011-23232481/23213504 Email: - bimalokpal.delhi@ecoi.co.in | State of Delhi |
| ERNAKULAM | Office of the Insurance Ombudsman, 2nd floor, Pulinat Building, Opp. Cochin Shipyard, M.G. Road, Ernakulam - 682 015. | Tel.: - 0484-2358759/2359338 Fax: - 0484-2359336 Email: - bimalokpal.ernakulam@ecoi.co.in | Kerala, Lakshadweep, Mahe - a part of Pondicherry |
| GUWAHATI | Office of the Insurance Ombudsman, 'Jeevan Nivesh', 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati - 781001 (ASSAM). | Tel.: - 0361- 2132204 / 2132205 Fax: - 0361-2732937 Email: - bimalokpal.guwahati@ecoi.co.in | States of Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura. |
| HYDERABAD | Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court" Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004 | Tel.: - 040-65504123/23312122 Fax: - 040-23376599 Email: - bimalokpal.hyderabad@ecoi.co.in | States of Andhra Pradesh, Telangana and Union Territory of Yanam - a part of the Union Territory of Pondicherry |
| JAIPUR | Office of the Insurance Ombudsman, Jeevan Nidhi-II Bldg., Ground Floor, Bhawani Singh Marg, Jaipur - 302005. | Tel.: - 0141-2740363 Email: - bimalokpal.jaipur@ecoi.co.in | State of Rajasthan |
| KOLKATA | Office of the Insurance Ombudsman, Hindustan Building Annexe, 4th floor, 4, CR Avenue, Kolkata - 700 072 | Tel.: - 033-22124339 / 22124340 Fax: - 033-22124341 Email: - bimalokpal.kolkata@ecoi.co.in | States of West Bengal, Bihar, Sikkim and Union Territories of Andaman and Nicobar Islands. |
| LUCKNOW | Office of the Insurance Ombudsman, 6th Floor, Jeevan Bhawan, Phase-II, Nawal Kishore Road, Hazratganj, Lucknow-226 001 | Tel.: - 0522-2231330 / 2231331 Fax: - 0522-2231310. Email: - bimalokpal.lucknow@ecoi.co.in | District of Uttar Pradesh: Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varansi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareilly, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sulanpur, Maharajganj, Santkabirnagar, Azamgarh, Kaushinagar, Gorkhpur, Deoria, Mau, Chandauli, Ballia, Sidharathnagar. |
| MUMBAI | Office of the Insurance Ombudsman, 3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai - 400 054 | Tel.: - 022-26106928/360/889 Fax: - 022-26106052 Email: - bimalokpal.mumbai@ecoi.co.in | States of Goa, Mumbai Metropolitan Region excluding Navi Mumbai & Thane. |
| NOIDA | Office of the Insurance Ombudsman, Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector-15, Gautam Budh Nagar, Noida | Tel.: 0120-2514250 / 2514252 / 2514253 Email: - bimalokpal.noida@ecoi.co.in | States of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshahr, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Budh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur |
| PATNA | Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna - 800 006. | Tel.: 0612-2680952 Email: - bimalokpal.patna@ecoi.co.in | States of Bihar and Jharkhand. |
| PUNE | Office of the Insurance Ombudsman, Jeevan Darshan Building, 3rd Floor, CTS Nos. 195 to 198, NC Kelkar Road, Narayan Peth, Pune - 411 030 | Tel: 020 - 41312555 Email: - bimalokpal.pune@ecoi.co.in | States of Maharashtra, Area of Navi Mumbai and Thane excluding Mumbai Metropolitan Region |