



HDFC Life's claims and servicing facilities for families impacted by the Kerala floods

- **Claims settlement process simplified for life and health policies**
- **Extended grace period for policy renewal (life & health policies)**
- **Extended period for submission of health claims**
- **Dedicated team of nodal officers for life and health claims**

Mumbai, September 7, 2018: We at HDFC Life extend our heartfelt condolences to all families who have lost their loved ones in the recent floods in Kerala. We will do our best to stand by you in this difficult hour. We have simplified the claims and policy servicing process for your convenience. Our nodal officers are a phone call away for any assistance that you may require.

Claims requests can be submitted in two easy steps.

Step 1: You can walk into your nearest branch and ask for assistance to fill up the claim form. Alternatively, you can download it from our website - <https://www.hdfclife.com/customer-service/claims>

Step 2: You can submit the documents as mentioned below, along with the claim form at any of our branches. You can locate your nearest branch from our website <https://www.hdfclife.com/contact-us/branch-locator>

For Life claims

Only 3 documents required to submit a claim

- Death certificate issued by local government authorities/ police/ hospital
- Identity & residence proof of the nominee/ beneficiary
- Pass book copy/ cancelled cheque of the nominee/ beneficiary for bank account details

Nodal Officers: (Available on all working days from 10.00 am – 6.00 pm)

Jeewan Dogra: +91-9223600368

Prithviraj Nagabushanam: 044-66111208

Kani Raj: 044-66111113

Email id: calamityhelpdesk@hdfclife.com

For Health claims

Only 4 documents required to submit a claim

- Identity & residence proof of the Policy holder/nominee/ beneficiary
- Pass book copy/ cancelled cheque of the Policy Holder/nominee/ beneficiary for bank account details
- Hospital Bill and corresponding payment receipt
- Discharge card from the hospital

Extended time period of **60 days** from the event date, for Health claim submission for events falling between July 15 - September 30, 2018

Nodal Officers: (Available on all working days from 10.00 am – 6.00 pm)

Ashok Gajare: 022-66682810



Yogesh Kokare: 022-66682846 *Sar utha ke jyo!*

Email id: healthclaims@hdfclife.com

Policy Servicing Support

- Extended grace period of **60 days** from due date, for premium payment for policy due dates between July 15 - September 30, 2018 (Both Life & Health Policies)
- For any assistance with premium payment or policy details, please call our service number given below

Helpline for claims and servicing: 1860 267 9999 available 10.00 am - 7.00 pm (Mon-Sat)

About HDFC Life

HDFC Standard Life Insurance Company Limited ('HDFC Life' / 'Company') is a joint venture between HDFC Ltd., one of India's leading housing finance institutions and Standard Life Aberdeen, a global investment company.

Established in 2000, HDFC Life is a leading long-term life insurance solutions provider in India, offering a range of individual and group insurance solutions that meet various customer needs such as Protection, Pension, Savings, Investment and Health. Customers have the added advantage of customising plans, by adding optional benefits called riders, at a nominal cost. As on June 30, 2018, the Company had 34 individual and 11 group products in its portfolio, along with 8 optional rider benefits, catering to a diverse range of customer needs.

HDFC Life continues to benefit from its increased presence across the country having a wide reach with 413 branches and additional distribution touch-points through several new tie-ups and partnerships comprising 189 partners across traditional and non-traditional channels including NBFCs, MFIs, Small Finance Banks, Payments Banks, etc. The Company also has a strong base of financial consultants.

In Fiscal 2012, the Company established a wholly-owned subsidiary, HDFC Pension Management Company Ltd., to operate its pension fund business under the National Pension Scheme (NPS). And in Fiscal 2016, the Company established its first international wholly-owned subsidiary in the UAE, HDFC International Life and Re Company Ltd., to operate its reinsurance business.

For more information, please visit our website, www.hdfclife.com. You may also connect with us on Facebook, Twitter, YouTube, LinkedIn, and other social media websites Google+.

Media Contacts



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